NSAA as Leaders in Inclusion
Session 2 | Creating a Holistic Message of Welcoming Panelists
Carlos Fuentes
Inbuilt Solutions | Managing Partner

Carlos Fuentes is an executive leader and change agent with extensive experience working at the enterprise-level implementing cultures of continuous improvement and talent development. His strategy involves establishing comprehensive Annual Operating Plans with detailed execution management plans including critical milestones and predictive analytics. The primary focus of his leadership style includes focusing on the 4 key areas of every company: Customers, Employees & Suppliers, Internal Business Processes and Financial Analysis, with a commitment to deliver upon industry leading Diversity & Inclusion metrics in all aspects of the operations.

Carlos earned his undergraduate degree from St. John's University and a Master’s degree in International Affairs from Ohio University.
Anusha Gibson
PNC Financial Services | Senior Vice President, Head of Retail Diverse Growth Segments

Improving customers’ financial journeys through behavioral insights, leading a team of creative marketing professionals, and influencing diversity and inclusion efforts are just a few of the tasks Anusha Gibson is charged with, in her current role at PNC Bank as Senior Vice President and Head of Retail Diverse Segments.

She is also currently a strategic advisor for the Retail Diversity & Inclusion Council, as well as a member of its Marketplace subcommittee. She is also a member of the Women Connect EBRG in SWPA, Asian American EBRG in SWPA, Latino EBRG in SWPA and African American EBRG in CLE, serving as both a member and mentor to young professionals at PNC.

Anusha holds a B.A. in Psychology from Cleveland State University, an M.B.A. from Case Western Reserve University, and a J.D. from Cleveland Marshall College of Law.
Shanice Settle
Senior Communications Manager | The NRP Group

Shanice Settle is a communications strategist and award-winning journalist. She currently works as the Senior Communications Manager for The NRP Group, one of the nation's largest multifamily real-estate developers. In her role, Shanice leads all communications and public relations strategies across the company's multimedia platforms. She also works closely with the company's Diversity and Inclusion Initiatives, and she helped to spearhead NRP's first affinity group for women.

Before joining NRP, Shanice worked as a television reporter at Cleveland 19 News. During her time reporting she covered the Republican National Convention, The Cleveland Cavaliers Championship run, and breaking news stories across the city.

Shanice studied journalism at Ohio University before going on to pursue a Masters in journalism at Kent State University.
Harry Shapiro
Vice President, Creative Services | Signet Jewelers Limited

Harry Shapiro joined Signet Jewelers in 1994 as Creative Director. He retired as VP of Creative Services in 2015 having built and led a team of talented artists, writers, and production staff responsible for delivering all print and digital creative for catalogs, direct mail, store signage and e-commerce for all divisions of the company including the best known Kay Jewelers and Jared, the Galleria of Jewelry. He was one of three Signet executives working with the agency of record to develop broadcast creative. Harry began his career in 1973 at JCPenney in New York City as a copywriter trainee. He worked in multiple departments of the company from the catalog division, to a discount division of JCPenney to the in-house creative department where he served as Copy Chief and Creative lead for the Women’s division. He now volunteers as President of Friends of Main Library in Akron.
Tameka L. Taylor, Ph.D., CDE
President | Compass Consulting Services

Tameka L. Taylor, Ph.D., CDE is the president and co-founder of Compass Consulting Services, LLC, a minority certified and women-owned organizational development firm that helps companies meet their optimal performance by maximizing employee relationships and fostering inclusive work environments. Tameka also serves as the vice president of the board of trustees for Women Safe, Inc. and The Friendly Inn Settlement, while also serving as a co-chair for the Diversity Alumni Network (DAN) for Baldwin-Wallace University.

Dr. Taylor earned her undergraduate degree from Baldwin-Wallace University, her master's degree from Bowling Green State University, and her Ph.D. from Kent State University, with additional Executive Coaching credentials from Case Western Reserve University’s Weatherhead School of Management.